Gregory S. Dawson

W. P. Carey School of Business

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**SUMMARY**

* **Skilled consultant:** Active senior level consultant advising firms on the strategic uses of technology.
* **Accomplished scholar:** Publications in *Organization Science, Journal of Management Information Systems, Journal of the Association of Information Systems, Journal of Strategic Information Systems, Decision Support Systems, Transactions on Management Information Systems, Communications of the AIS, Brookings Institution*, and *InformationWeek* with numerous other papers under review at top academic and practitioner outlets or in late stages of development. Most papers are public sector centric.
* **Award winning teacher:** Multiple teaching awards in the undergraduate and graduate platforms. Classes include audit analytics, tax analytics and accounting information systems.
* **Research interests:** Public management, analytics, cognitive computing, governance, security/privacy and consulting

**EDUCATION**

Ph.D. University of Georgia, December 2008

 Major: Management Information Systems

BBA James Madison University

 Majors: Accounting and Finance

**ACADEMIC EXPERIENCE**

Clinical Professor, School of Accountancy, W. P. Carey School of Business, Arizona State University, 2020 - present

Clinical Associate Professor, School of Accountancy, W. P. Carey School of Business, Arizona State University, 2016 - 2020

Assistant Professor, Department of Information Systems, W. P. Carey School of Business, Arizona State University, 2008 – 2016

Graduate Teaching/Research Assistant, Department of Information Systems, University of Georgia, 2004 – 2008

**PROFESSIONAL EXPERIENCE**

Dawson Consulting Services, LLC, 2022 – present

* Working with clients at the intersection of technology and public policy. Recent projects include:
	+ Created an IT strategic plan for a large western city that transitioned them from a moribund mainframe-based entity to a highly innovative one that leverages their core municipal assets.
	+ Developed and issued an RFP for payroll services for a western state to replace their 35-year-old mainframe-based system.
	+ Performed a retrospective assessment for a large private entity on their recent technology upgrade for their payroll and HCM system.
	+ Performed a retrospective assessment for a large private entity on their recent technology implementation of Microsoft’s D365 in 120 countries.
	+ Performed an artificial intelligence readiness assessment for the country of Australia.
	+ Supporting an independent verification and validation (IV&V) effort for a large cloud financial system implementation in 190 different countries for a large private entity.

Gartner Consulting (State and Local Government Consulting), Director, 2002 – 2008

* Primarily focused on overseeing the implementation of accounting information systems in the public sector. Additionally, performed significant work in the evaluation, business case development and selection of accounting packages for clients (primarily Oracle and SAP). Developed a predictive model of fraud using advanced data analytic techniques. Developed numerous IT security plans. Representative clients include: Microsoft, Amtrack, Ann Taylor, Centers for Disease Control (CDC) and States of California, Oregon, New York, Florida, Washington and others.

PricewaterhouseCoopers (PwC – Government Consulting Practice), Partner, Senior Manager, Manager, Senior Consultant, 1992 – 2001

* Primarily focused on selling and implementing accounting information systems in the public sector (primarily Oracle and SAP). Additionally, pioneered PwC’s work in the analysis and support of government outsourcing of accounting and information systems functions. Developed numerous security plans for a variety of clients, including those in the intelligence community. Representative clients include: Central Intelligence Agency (CIA), Federal Bureau of Investigation (FBI), National Security Agency (NSA), Department of Defense, States of North Carolina, Virginia, Ohio and California, and various labor unions.

**PEER-REVIEWED RESEARCH**

***Publications***

1. Desouza, K.C., and Dawson, G.S., (2023), “Doing Strategic Information Systems Research for Public Value”, *Journal of Strategic Information Systems,* Issue 44
2. Wood, D. A., M. Achhpilia, M. T., Adams, [et al. including **G.S. Dawson**] (2023). “The ChatGPT artificial intelligence chatbot: How well does it answer accounting assessment questions?” *Issues in Accounting Education (awarded the 2024 Notable Contribution to the Literature Award by the AIS Section of the American Accounting Association*
3. Denford, J., **Dawson, G.S.,** Desouza, K. and Manoharan, A., (2022) “Assessing the Relevance of Governmental Characteristics to Address Wicked Problems in Turbulent Times”, *Public Management Review*
4. Fatima, S., Desouza, K.C., **Dawson, G.S.,** and Denford, J (2022) “AI Strategy Implementation matrix: A Screening Approach for Aspirations and Reality”, *Economic Analysis and Policy*
5. Fatima, S. Desouza, K.C., **Dawson, G.S**. and Denford, J. (2021) “What Explains Governments Interest in Artificial Intelligence? A Signaling Theory Approach ”, *Economic Analysis and Policy*
6. Denford, J., **Dawson, G.S.** and Desouza, K. (2020) “Centralization and Decentralization Decisions: Multiple Contingencies for IT Governance”, *AIS Transactions on Replication Research*
7. Fatima, S. Desouza, K.C. and **Dawson, G.S**. (2020) “National Artificial Intelligence Strategic Plans: A Multi-Dimensional Analysis”, *Economic Analysis and Policy*
8. Denford, J., **Dawson, G.S.** and Desouza, K. (2020) “The Performance Impacts of Coerciveness in IT-Mediated Government-Citizen Interactions”, *Economic Analysis and* *Policy*
9. Desouza, K., **Dawson, G.S**. and Chenok, D. (2019) “Designing, Developing, and Deploying Artificial Intelligence Systems: Lessons from and for the Public Sector”, *Business Horizons*, 63(1)
10. Kustini, L, Kauffman, R.J., Kam, T.S., and **Dawson, G.S., (**2019**)** “Do Location and Grant Funding Influence Household Hazardous Waste Collection?” *Applied Geography* journal, Volume 109.
11. Watson, R., **Dawson, G.S.,** Boudreau, M., Li, Y., Zhang, H., Huang, W. and Al Jabari, I., (2019) “Examining Differences in Perceptions of Constraining Opportunism in Information Systems Consulting: A Three Nation Examination”, *Journal of the Association of Information Systems*, 20(7), pp. 986 – 1022.
12. Lim-Wavde, K., Kauffman, R.J. and **Dawson, G.S.,** (2017) “Policy Analytics, Household Informedness and Collection of Household Hazardous Waste”, *Resources, Conservation and Recycling,* 120, pp. 88 – 107
13. **Dawson, G.S.,** Denford, J., Williams, C., Preston, D and Desouza, K., (2017) “An Examination of Effective IT Governance in the Public Sector Using the Legal View of Agency Theory”, *Journal of Management Information Systems,* 33(4), pp. 1180 - 1208
14. **Dawson, G.S.,** Denford, J. and Desouza, K. (2016) “Governing Innovation in U.S. State Government: An Ecosystem Perspective” *Journal of Strategic Information Systems*, 25(4), pp. 299 – 318.
15. **Dawson, G.S.**, Watson, R., Boudreau, M.C. and Pitt, L. (2016) “A Knowledge-Centric Examination of Signaling and Screening Activities in the Negotiation of Information Systems Consulting Services” *Journal of the Association of Information Systems*, 17(2), pp. 1 - 32
16. **Dawson, G.S.,** Kauffman, R. and Ho, M.W. (2015) “How are C-suite executives different? A comparative empirical study of the survival of American chief information officers”, *Decision Support Systems,* 74, pp. 88 - 101
17. **Dawson, G.S.,** Karahanna, E., and Buchholtz, A. (2014) “A Study of Psychological Contract Breach Spillover in Multiple-Agency Relationships in Consulting Professional Service Firms,” *Organization Science,* 25(1), pp. 149 - 170
18. **Dawson, G.S.,** Watson, R. and Boudreau, M., (2012) “Information Asymmetry in IS Consulting: Towards a Theory of Relationship Constraints,” *Journal of Management Information Systems,* 27(3), pp. 143 – 177
19. **Dawson, G.S.,** and Watson, R., (2011) “Uncovering and Testing Archetypes of Effective Public Sector CIOs,” *Transactions on Management Information Systems,* 2(1), pp. 12 – 31
20. **Dawson, G.S**. and Watson, R., (2007) “Involved or Committed? Similarities and Differences in Advising and Mentoring in the Academic and Business World,” *Communications of the AIS*, 20(2), pp. 2 – 12

***Under Review***

1. Wazenneger, L., Seibber, I., Thomas, H., Ugale, A., **Dawson, G.S.,** Desouza, K. “What about the Non-User? – Exploring Conversational Agent’s Affordance Effects and Affordance Actualization Failure” (preparing for second review at *Journal of the Association of Information Systems* (JAIS))

***Conference Proceedings and Presentations***

1. Deford, J., **Dawson, G.S.** and Desouza K.C. (2024) “National AI Strategic Plans for the Public versus Private Sectors: A Cross-Cultural Configurational Analysis”, *Hawaii International Conference on System Sciences (HICSS)*
2. Desouza, K, Götz, F and **Dawson, G.S**. (2021) “Maturity Model for Cognitive Computing Systems in the Public Sector”, *Hawaii International Conference on System Sciences (HICSS)*
3. Wizenegger, L, Seeber, I, **Dawson, G.S.,** and Desouza, K.C. (2020) “Conversational Agents – Exploring Generative Mechanisms and Second-Hand Effects of Actualized Technology Affordances” *Hawaii International Conference on System Sciences (HICSS)*
4. Denford, J., **Dawson, G.S.** and Desouza, K. (2019) “The Performance Impacts of Coerciveness in IT-Mediated Government-Citizen Interactions” *Administrative Sciences Association of Canada (ASAC)* annual conference. Best paper award.
5. Denford, J, Desouza, K and **Dawson, G.** (2018) “Qualitative Comparative Analysis Theory Testing in MIS Research: A Competing Hypothesis Example of IT Governance and Organizational Performance.” *46th Conference of the Administrative Science Association of Canada*, Toronto, ON.
6. Krishnamurthy, R, Ho, A., Desouza, K.C. and **Dawson, G.S**., (2018) “Use of Performance Analytics measures: Evidence from the US local governments”, *Hawaii International Conference on System Sciences (HICSS)*, Maui, Hawaii
7. Kauffman, R., Kustini, L. and **Dawson, G.S**. (2017) “Location Matters: Geospatial Policy Analytics over Time for Household Hazardous Waste Collection in California”, iConference 2017, Wuhan, China (best paper finalist)
8. Denford, J., **Dawson, G.S.,** and Desouza, K., (2017) “Exploring IT-Enabled Public Sector Innovation in U.S. States”, *Hawaii International Conference on System Sciences (HICSS)*, Maui, Hawaii
9. Pennarola, F., Pistilli, L. and **Dawson, G.S**.,(2016) “College to Consulting Through the Main Door: when IT Skills Make a Difference for Junior Enterprise Students”, *International Conference on Information Systems (ICIS),* Dublin, Ireland
10. Lim-Wavde, K., Kauffman, R.J. and **Dawson, G.S**., (2016) “Policy Analytics, Household Informedness and Collection of Household Hazardous Waste”, *5th Annual Conference on Informatics, Environment, Energy and Applications (IEEA 2016),* Hong Kong, China
11. Denford, J., **Dawson, G.S.,** and Desouza, K., (2015) “An Argument for the Centralization of IT Governance in the Public Sector” *Hawaii International Conference on System Sciences (HICSS)*, Kuaui, Hawaii
12. **Dawson, G.S.,** Watson, R., Li, H. and Huang, W., (2013) “Assessing the Relevancy of National Culture in Predicting the Efficacy of Opportunism Constraints in the Information Systems Consulting Domain” *International Conference on Information Systems (ICIS),* Milan, Italy
13. **Dawson, G.S.,** and Kauffman, R. (2011) “CIO Survival and the Composition of the Top Management Team,” *International Conference on Information Systems (ICIS),* Shanghai, China
14. **Dawson, G.S.,** Watson, R., and Boudreau, M., (2011)“An Empirical Test of the Theory of Relationship Constraints,” *International Conference on Information Systems (ICIS),* Shanghai, China
15. **Dawson, G.S.,** and Kauffman, R. (2010) "Are CIOS Any Different? Analyzing the Job Tenures of C-Suite Executives in the Public Sector," *Hawaii International Conference on System Sciences (HICSS)*, Kuaui, Hawaii
16. **Dawson, G.S.,** and Watson, R., (2006) “All Effective CIOs are Strategic, Right? Disagreement in Defining Public Sector CIO Effectiveness,” *Academy of Management (AOM*) Conference, Atlanta, Georgia
17. **Dawson, G.S.,** (2006) “The Role of Work Experiences in Developing Effective CIOs,” *12th Annual Americas Conference on Information Systems (AMCIS)*, Acapulco, Mexico
18. **Dawson, G.S.,** and Watson, R., (2005) “What Really Matters: A Empirical Study on the Relative Importance of the CIO and the Maturity of the IS Organization in Producing Effective IS Performance,” *Southern Association of Information Systems (SAIS)*, Savannah, Georgia
19. **Dawson, G.S.,** and Watson, R., (2005) “A Resource-Based View of the Impact of IS Maturity on Firm Performance,” *Southern Association of Information Systems (SAIS*), Savannah, Georgia

**PRACTITIONER ARTICLES**

* 1. Denford, J., **Dawson, G.S.** and Desouza, K.C. (2023), “A cluster analysis of national AI strategies”, *Brookings Institution*, December 13, 2023
	2. **Dawson, G.S.** and Desouza K.C. (2023), “Pathways to Trusted Progress with Artificial Intelligence, *IBM Business of Government*
	3. Denford, J., **Dawson, G.S.** and Desouza, K.C. (2023), “WEIRD AI: Understanding what nations include in their artificial intelligence plans”, *Brookings Institution*, April 25, 2023
	4. **Dawson, G.S.,** Desouza, K.C. and Denford J. (2022), “Understanding artificial intelligence spending by the U.S. federal government”, *Brookings Institution*, September 22, 2022
	5. **Dawson, G.S.** and Desouza, K.C. (2022), “How the U.S. can dominate in the race to national AI supremacy”, *Brookings Institution*, February 3, 2022
	6. Fatima, S., **Dawson, G.S.,** Desouza, K.C. and Denford J. (2022), “How countries are leveraging computing power to achieve their national artificial intelligence strategies”, *Brookings Institution*, January 12, 2022
	7. Fatima, S., **Dawson, G.S.,** Desouza, K.C. and Denford J. (2021), “The people dilemma: How human capital is driving or constraining the achievement of national AI strategies”, *Brookings Institution*, November 10, 2021
	8. Fatima, S., **Dawson, G.S.,** Desouza, K.C. and Denford, J.(2021) “Winners and losers in the fulfillment of national artificial intelligence aspirations”, *Brookings Institution*, October 21, 2021
	9. Fatima, S., Desouza, K.C., **Dawson, G.S.** and Denford, J.(2021) “Analyzing artificial intelligence plans in 34 countries”, *Brookings Institution,* May 13,2021
	10. Fatima, S., Desouza, K.C., and **Dawson, G.S.** (2020) “How different countries view artificial intelligence”, *Brookings Institution,* June 17, 2020
	11. Denford, D, Desouza, K.C., and **Dawson, G.S.** (2018) “Learning from IT centralization: How to decide who owns the data”, *Cutter Business Technology Journal*, October 10, 2018
	12. **Dawson, G.S**. (2018) “Careful planning and proper prioritization top the list of key for successful IT modernization”, *Fedtech magazine,* July 2, 2018
	13. Desouza, K.C., Waizenegger, L. and **Dawson, G.S.** (2018) “9 Recommendations for Designing, Deploying and Refining Cognitive Computing Systems”, *Cutter Business Technology Journal,* 31(2), pp. 20 - 25
	14. Desouza, K.C., **Dawson, G.S.,** Ho, A. and Krishnamurthy, R. (2017) “Using performance analytics in local government”, *Brookings Institution*, November 30, 2017
	15. Desouza, K.C., Krishnamurthy, R. and **Dawson, G.S.** (2017) “What we can learn from public sector experimentation with artificial intelligence”, *Brookings Institution*, June 23, 2017
	16. Desouza, K.C., **Dawson, G.S**. and Santiago, B.A., (2017) “Disrupting work and workers in the age of cognitive computing systems”, *Brookings Institution*, April 26, 2017
	17. Desouza, K.C.and **Dawson, G.S**., (2017) “Key public policy issues for cognitive computing systems”, *Brookings Institution*, February 24, 2017
	18. Desouza, K.C.and **Dawson, G.S**., (2016) “Modernizing public sector IT management”, *Brookings Institution*, May 2, 2016
	19. Desouza, K.C.and **Dawson, G.S**., (2016) “These ideas need to be retired: Technology practices that are stifling public sector success”, *Brookings Institution*, January 29, 2016
	20. **Dawson, G.S**., (2016) “Idea to retire: The rock star chief information officer”, *Brookings Institution*, February 10, 2016
	21. Fedorschak, K., Desouza, K.C.and **Dawson, G.S**., (2015) “Federal agencies behind the curve: IoT and BYOD”, *Brookings Institution*, March 16, 2015
	22. **Dawson, G.S.** and Desouza, K.C., (2015) “How State Governments are Addressing Cyber Security”, *Brookings Institution,* March 5, 2015
	23. Desouza, K.C.and **Dawson, G.S**., (2015) “Getting IT Right? How State Governments are Approaching Cloud Computing”, *Brookings Institution*, January 20, 2015
	24. Desouza, K.C.and **Dawson, G.S**., (2015) “US State IT Plans: The Conspicuous Absence of Metrics”, *Brookings Institution*, January 8, 2015
	25. **Dawson, G.S.,** Denford, J.S. and Desouza, K.C., (2014) “Four Lessons for State Government Innovation”, *Brookings Institution,* October 7, 2014
	26. **Dawson, G.S.,** Denford, J.S. and Desouza, K.C., (2014) “Are Rock Star CIOs the Secret to Public Innovation”, *Brookings Institution,* September 30, 2014
	27. Desouza, K.C, **Dawson, G.S,** and Denford, J.S., (2014), “The Rock Star Government CIO, Redefined”, *InformationWeek*, September 23, 2014

**Book**

1. Brohman, M.K, **Dawson, G.S.** and Desouza K.C. (2023) “Digitalization and Sustainability: Advancing Digital Value”, Elgar Publishing, London.

**Funded Research**

1. IBM Business of Government Grant (2023): “Responsible Agile Digital Modernization and Transformation Framework:  Harmonizing Traditional and Emerging Digital Technologies for Public Value”
2. IBM Business of Government Grant (2023): “Pathways to Trust Progress in Artificial Intelligence”
3. IBM Business of Government Grant (2017): “Public Sector IT Modernization”
4. IBM Business of Government Grant (2015): “[A Playbook for CIO-Enabled Innovation in the Federal Government](http://www.businessofgovernment.org/report/playbook-cio-enabled-innovation-federal-government)”

**OTHER**

1. Dawson, G.S., “Advice to freshmen from a professor”, News12, June 16, 2018
2. Federal New Radio: “Tech improvements could save federal government $1t over next decade” April 2018
3. Panel moderator: 49th Annual Conference on IT Solutions Management for Human Services. Session title: “In the cloud or on-premise: What goes where?”, September 2016
4. Podcast 2015: On @GovLoop's @DorobekINSIDER: Denford and Dawson on A Playbook for CIO-Enabled Innovation in the Federal Government <https://goo.gl/LTAaPz>
5. Podcast 2014: On @GovLoop’s @DorobekINSIDER: Do we need rock star CIOs to bring about public innovation - the research [http://goo.gl/ZXV9Sq](http://t.signauxdix.com/e1t/c/5/f18dQhb0S7lC8dDMPbW2n0x6l2B9nMJW7t5XYg4XXSdFW63BfN-2BG1qKW1p1gwR56dQqpf6Qxpn402?t=http%3A%2F%2Fgoo.gl%2FZXV9Sq&si=6131650422374400&pi=710adcc7-ba1c-4cde-d28a-d8d1d2c6ecc0)
6. Maxim Magazine: “Unplugging the internet”, August 2013

**TEACHING**

***Courses Taught at ASU***

*Masters of Accounting (MACC)*

ACC591 – Accounting Analytics (average teaching score: 6.60/7.00) 2017 – 2020

ACC591 – Internal Controls and Fraud Detection (average teaching score: 6.65/7.00) 2019 - present

ACC591 – Information Systems for Accountants (average teaching score: 6.30/7.00) 2016

*Masters of Accounting Data and Analytics Track (MADA)*

ACC508 – Information Systems for Analytics (average teaching score: 6.60/7.00) 2018 – present

ACC591 – Internal Controls and Fraud Detection (average teaching score: 6.65/7.00) 2019 - present

ACC507 – Advanced Technologies for Accounting Analytics (average teaching score 6.51/7.00) 2019 - present

*Master of Taxation (MTax)*

ACC591 – Tax Analytics (average teaching score: 6.6/7.00) 2017 - present

*Full Time MBA*

CIS 502 – Information Systems (average teaching score: 6.35/7.00) 2013 – 2016 (Graduate teaching award winner, 2015)

CIS 591 – Project Management (average teaching score: 6.9/7.00) - 2014

*Undergraduate*

ACC494 – Analytics for Accountants (average teaching score: 6.70/7.00) 2020

ACC 444 – Accounting Information Systems (average teaching score: 6.75/7.00) 2010 – present (Undergraduate teaching award winner, 2014 and finalist, 2017 and 2012)

ACC401 – Accounting Analytics (average teaching score: 6.70/7.00) - 2017

ACC 346 – Accounting Information Resource Management (average teaching score: 6.40/7.00) 2008 – 2009

*Post-Bac Accounting*

ACC 515 – Professional Services Seminar (average teaching score: 3.53/4.00) - 2008

***Courses Taught at UGA***

MIST 5670 – Information Systems Leadership (average teaching score 4.89 / 5.00) (Undergraduate teaching award)

***Honors Theses Supervised***

* 1. Isabel Salce, 2022/2023, Committee Chair
	2. Jonathan Evans, 2022 /2023, Second Reader
	3. Ashley Favata, 2021/2022, Committee Chair
	4. Michael Dinuto, 2021/2022, Committee Chair
	5. Alec Shillingburg, 2021/2022, Committee Chair
	6. Leslie Alaniz 2019/2020, Second Reader
	7. Jacob Quintana 2019/2020, Second Reader
	8. Jared Cunningham 2018/2019 Committee Chair
	9. Vince Yu 2018 / 2019 Committee Chair
	10. David Witkop 2017/2018 Committee Chair
	11. Noah Rischelli, 2017/2018, Second Reader
	12. Diana Gutierrez, 2016/2017, Committee Chair
	13. Emilia Zamora, 2016/2017, Third Reader
	14. Lynnsee Starr, 2014/2015, Committee Chair
	15. Erin Molinaro, 2014/2015, Second Reader
	16. Ayshia Groll, 2014/2015, Committee Chair
	17. Hannah Foletta, 2013/2014, Committee Chair
	18. Jessica Duckworth, 2013/2014, Committee Chair
	19. Chelsea Medbury, 2013/2014, Committee Chair
	20. Alex Clark, 2012/2013, Second Reader
	21. Branden Lau, 2012/2013, Second Reader
	22. Shruti Shakla, 2012/2013, Committee Chair
	23. Erika Smith, 2012/2013, Committee Chair
	24. Mark Licandro, 2012/2013, Committee Chair
	25. Kara Ribbe, 2012/2013, Committee Chair
	26. Nisha Mohan, 2012/2013 , Committee Chair
	27. Ji Lee, Spring 2010/2011, Second Reader
	28. Miseal Bautista, 2010/2011, Committee Chair
	29. John Trucksis, 2009/2010, Third Reader

**SERVICE**

***Arizona State Board of Accountancy –*** 2023 - present

***Editorial Board: Journal of Strategic Information Systems –*** 2021 - present

***Member at-large – Executive Committee of Graduate Faculty Mentor Academy –*** 2020 - present

***Departmental / College / University Service***

Graduate Faculty Mentor Academy 2020 - present

Academic Integrity Committee, 2018 - present

W.P. Carey Faculty Council, 2014 - 2016

Honors Coordinator – 2014 - 2015

Graduate Committee – 2013 – 2016

Business Information Management Association (BIMA) – 2013 – 2016

MBA Consulting Club – 2014 - 2016

Research Committee – 2009 – 2015

Camp Carey – 2012 – 2013, 2015, 2017

Department of Information Systems Club (DISC) – 2011 – 2013 (Distinguished Club in 2011, 2012 and 2013)

Personnel Committee – 2011 - 2013

Library Committee – 2012

Bylaws Committee – 2010

***Leadership in Professional Groups***

Co-Leader / President / Immediate Past President, AIS Special Interest Group on IS Leadership (SIGLead), 2008 – 2016

Research Committee, International Association of Outsourcing Professionals (IAOP), 2011 – 2015

Judge, Global Outsourcing 100, International Association of Outsourcing Professionals (IAOP) / Forbes Magazine, 2011 - 2014

***Reviewing***

Journal of Strategic Information Systems (2016 – present)

Business Horizons (2018 – present)

MIS Quarterly, 2016

Co-Track Chair – American Conference on Information Systems (AMCIS), 2013, 2014, 2015

Associate Editor – International Conference on Information Systems (ICIS), 2011, 2012, 2014

Reviewer – International Conference on Information Systems (ICIS), 2007, 2008, 2010, 2011, 2014

Reviewer – American Conference on Information Systems (AMCIS), 2006, 2007, 2008

Reviewer – Hawaiian Conference on Information Systems (HICSS), 2009, 2018, 2019

Reviewer – European Journal of Information Systems (EJIS), 2008, 2009

Reviewer - International Journal of Social and Organizational Dynamics in Information Technology (IJSODIT), 2009, 2010

***Other Service***

Faculty Advisor – ASU Innovation Challenge, 2012, 2013, 2014

Faculty Advisor – Clinton Global Initiative University, 2013

**Honors / Awards**

1. Journal of Strategic Information Systems (JSIS), Reviewer of the Year, 2021
2. Winner, John W. Teets Outstanding Graduate Teaching Award, W. P. Carey School of Business, 2021
3. Nominee, Outstanding Graduate Faculty Mentoring Award, Graduate School, 2020/2021
4. Winner, Outstanding Graduate Faculty Mentoring Award, Graduate School, 2019/2020
5. Finalist, John W. Teets Outstanding Undergraduate Teaching Award, W. P. Carey School of Business, 2017
6. Winner, W. P. Carey Outstanding Graduate Teaching Award (full time MBA program), 2015
7. Nominee, Centennial Professorship Award (university wide undergraduate), 2015
8. Winner, John W. Teets Outstanding Undergraduate Teaching Award, W. P. Carey School of Business, 2012
9. Finalist, John W. Teets Outstanding Undergraduate Teaching Award, W. P. Carey School of Business, 2011
10. MIS Teacher of the Year, University of Georgia, Society for Management Information Systems (SMIS), 2008
11. Distinguished Service Alumni, James Madison University, 2000

**Grants**

1. Course development grant for a new undergraduate course on accounting analytics, 2019
2. Course development grant for a new graduate course on accounting analytics, 2016
3. IBM Business of Government grant, 2015, 2017
4. Dean’s summer research award, 2011, 2012, 2013, 2014, 2015
5. IS departmental summer research award, 2011, 2012, 2013, 2014 (combined with Dean’s award in 2015)